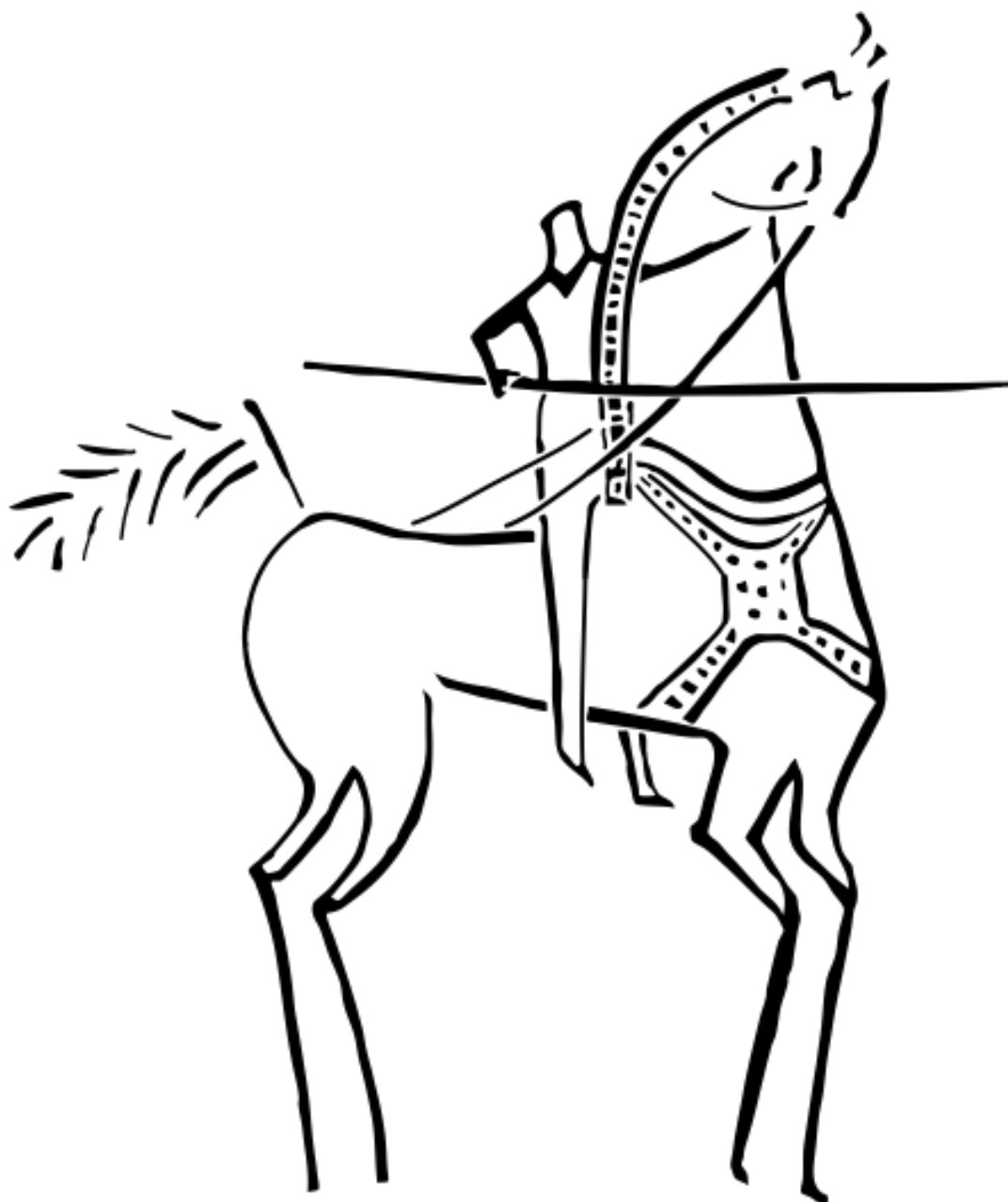


The British Institute in Amman

An institute of the Council for British Research in the Levant



Welcome to Amman

Please do not remove this booklet from the hostel

Introduction	3
Membership	4
Arrival	5
British Institute in Amman Staff	5
Office Hours	5
The British Institute in Amman Building	6
Location	6
Building Layout	6
Library	6
Computing facilities	7
Other Facilities	7
Hostel Facilities	8
Kitchen	8
Communications	9
Official documents/visas/etc	9
Department of Antiquities permits	9
Security	9
Local Facilities	11
Groceries	11
Money	11
Snacks/Take Away	11
Dining Out	12
Coffee and Sweets	12
Nightlife	13
Cultural Activities	13
Places of Interest	14
Travel	15
Health and Safety	15
Departure	16
If you think you need to see a doctor	17
Charges	18
Useful Contacts	20
Emergency Numbers	21

Introduction

The British Institute in Amman (BI-Amman) is the Council for British Research in the Levant's local institute in Jordan. We are a membership-based organization that provides support and facilities to researchers and students in the humanities and social sciences, including a library, hostel, IT facilities, and workspace. We have vehicles and field equipment available for hire.

The BI-Amman hosts regular events. If you are interested in presenting a lecture, leading a seminar in our Social Science Research Group seminar series, organizing a workshop or conference please contact the BI-Amman Director.

Recently, the BI-Amman has begun a new initiative, in partnership with the Qasid Language Institute, offering British university based students and graduates the opportunity to study Arabic in Amman.

The BI-Amman is located in Tla' Al-Ali, Amman, a short walk from the American Center of Oriental Research (ACOR), the German Protestant Institute of Archaeology (GPIA) and the University of Jordan.

Please note that the main services we provide are designed to facilitate research. CBRL is a non-profit making organization and all charges are designed to cover costs. Many of our charges rely on trust - we keep the costs as low as possible, help us to do this by making sure you pay for what you use. While we endeavour to provide the best service we can, do not expect the level of service that you might get by paying commercial rates. In return you will find us much more tolerant of some of the inevitable wear and tear incurred during research - so long as you let us know so that we can fix problems before the next user discovers them!

Membership

All users who stay in the hostel for more than one night must become members of CBRL. Membership (£35 individual, £15 student/unwaged) is valid from 1 January to 31 December.

Individual membership benefits include:

- Full access to the library, computers, fax, email, research and internet facilities, use of the address for correspondence (all subject to regulations and applicable charges).
- Subscription to *Levant* and the *CBRL Bulletin* and notification of lectures and conferences.

In addition the CBRL membership card can sometimes allow reduced entry to the major heritage sites (in Jordan only).

Please note that if you are here as part of a project and will not be using our facilities outside of that participation, then the project should cover you under its Project Membership – check with your Director.

Project Membership Charges (correct at 1st April 2010)

Team Members	CBRL funded/affiliated	Non-CBRL
3-10	£65	£95
11-20	£95	£125
More than 20	£125	£160

Team members can stay for two nights at the beginning and end of field work without becoming individual members. Of course, Project Membership will not bring you *Levant* or the *Bulletin* and we would welcome your individual membership.

Arrival

Please complete a registration form when you first arrive, or whenever the relevant information has changed. This can be obtained from the office, and should be returned to the office on completion.

Guests will be given a key to the front gate and a swipe card for common access doors for a 10JD deposit, refundable on departure. Please make sure that you close doors properly on entering and leaving the building.

British Institute in Amman Staff

Staff at the BI-Amman include the Director, the Administrator, and two Amman Scholars who assist with the library and computing facilities. Also associated with the Institute is our Research Director in Syria who resides in Damascus. There is also a cleaner, a caretaker and handyman, as well as usually one or two long-term residents, such as Visiting Research Fellows, or research project staff.

Director	Carol Palmer
Research Director in Syria	Alex Bellem
Librarian & Amman Scholar	Jehan Saleh
Computer Officer & Amman Scholar	Alison Damick
Administrator	Nadja Qaisi
Caretaker	Mohammad
Cleaner	Baby
Handyman	Issa

Office Hours

Staff are here to assist you in your research, but please show consideration by trying to keep your business to normal working hours: **8.30am to 5pm, Sundays to Thursdays**. The Administrator has open office hours for residents between **9-11am** and **2-3.30pm**. Other staff are happy to help, but are also engaged with their own research and administrative commitments. You are welcome to email the Administrator or any member of staff with non-urgent queries or to arrange an

appointment. However, please do not hesitate to contact us out of hours in emergencies and contact numbers are at the end of this guide. Note that weekends are Fridays and Saturdays and most government departments, banks, and embassies are shut on these days.

The British Institute in Amman Building

Location

The British Institute in Amman is located in Tla' al-'Ali, on a ridge opposite the University of Jordan. It is very close to both the German Protestant Institute of Archaeology (GPIA) and the American Center for Oriental Research (ACOR). The easiest landmark for taxi drivers is the Amman International Hotel, next to the German Institute. To find the Institute from there, simply follow the road to the top of the hill, and we are on the right on the corner after the mosque. Alternatively you can tell them to go to Suq as-Sultan and then proceed up the hill from the small circle, continuing straight up and along for 1.5km. A map can be found at the end of this booklet.

Building Layout

Ground Floor Main BI-Amman office, CARA and NIASD offices, as well as the archaeological workroom/lab space with reference collections. The kitchen is on the ground floor.

Basement - where all field equipment, artefacts and samples are stored. (Please note that although the BI-Amman does store material that is being worked on by a live project, we are not a long-term storage facility, except for limited quantities of material donated as reference material by prior agreement.)

First Floor - library, map library, archive collections, staff research room, and staff accommodation. There is a bathroom which is also available for use by hostel guests.

Second Floor - hostel and staff accommodation.

Third Floor - CBRL Director's flat (Prof Bill Finlayson)

Roof - water, solar heaters, and fuel tanks. Occasional barbeques are held here by prior arrangement with staff.

Library

The library is open **8.30am to 5.00pm** on working days, although hostel guests may use it out of hours.

Information about the online library catalogue system and regulations covering library use and book borrowing can be found in the library. The map room can only be used by arrangement with a member of staff.

Please note that the library computers are primarily for access to the online library catalogue. Guests who wish to use word processing or internet facilities for prolonged periods should use the computer in the research room.

No books may be taken from the library unless by prior arrangement with the librarian and/or director. All facilities required for out-of-hours research can be found on the library floor.

Computing facilities

CBRL computers are all PCs running Windows XP. All the computers are connected to the internet and all facilities can be accessed 24 hours a day. On arrival, you will be given Wifi passwords for the library and hostel floors.

We have two open access computers in the library that are connected to an A4 black and white printer. Both machines have CD/DVD writing facilities.

The Research Room provides an additional computer for scanning and printing up to A3 colour pages, and also offers CD/DVD writing facilities. In this room there is also access to a computer especially for graphics and GIS work. You can find ArcView GIS and Adobe Illustrator installed here, and can print up to A3 colour pages.

We can also help with the printing of transparencies and the scanning of slides. Please speak to a member of staff if you require any assistance.

You are welcome to use your own laptops and access our power supply. Please note that we cannot be held responsible for any power failures or surges.

Other Facilities

Dig equipment, survey equipment, vehicles, camping equipment are all available for hire. Please ask staff for details. At present, unfortunately, we have no spare capacity to store large collections

of archaeological material. For a complete list of equipment please see our computer officer or visit our website: www.bi-amman.org.uk/

Hostel Facilities

- Four bedrooms with a total of 11 beds and 2 bathrooms (there is also a bathroom on the library floor). Please conserve water at all times.
- Lounge with TV, satellite, DVD player and VCR, and a balcony. Table Tennis table.
- Hostel bar – a fridge that is usually stocked with beer and soft drinks with a bar book (enter all drinks in this and they will be added to your bill at the end of your stay or on a monthly basis for long-term residents and staff). Please feel free to store your own things in the fridge, but don't forget to label them and remove them on departure.
- Washing facilities include an automatic washing machine on the ground floor (list use in the Laundry Book), an iron and board, and a drying rack. Please strip the sheets off your bed if you wish them to be changed.

We appreciate that some people may wish to stay in one of the nearby cheap hotels, or may be placed there by project directors. We are happy to extend all the privileges of being a guest (including out of hours access to the library, breakfast etc) to CBRL members whenever possible, but you must arrange this with a member of staff in advance.

Kitchen

The kitchen is on the ground floor. **Breakfast (8.00 – 9.00am)** is available for guests and others who have made advance arrangements (and paid a small charge). There is a morning tea break at 10.30 and an afternoon tea break at 3.30pm. Lunch and dinner are not provided, but guests are free to use the kitchen (for lunch preferably between 1pm and 2pm to reduce the disturbance caused by people cooking). Both fridge and marked cupboard space are available to guests to store food. If you do use the kitchen, please make sure you clean up after yourself. Please keep your fridge supply within limits, bearing in mind that there are many others who use it. Please also clear out your cupboard and fridge space before you leave by placing unwanted items in the communal 'free-for-all' cupboard or by distributing to other guests.

Communications

Telephone, fax, email and postage are all available. Dial 9 to get an outside telephone line. The fax machine can only be used in office hours, except by prior arrangement with a member of staff. To post letters, please leave them with our Administrator, who will bill you for postage with any other bills. Members may also use the postal address for incoming mail.

Official documents/visas/etc

Staff will always help members as far as possible for such items as obtaining and extending visas. Members may use the British Institute in Amman address as their address in Jordan.

Department of Antiquities permits

When members are seeking permits from the Department of Antiquities they must be sent to us first as they no longer issue permits to individuals not affiliated with a recognized Jordan-based institution. It also helps us track the permit's progress for you, and ensures that we know when they first reach the Department. Similarly, we ask that members copy loan requests to us.

Security

All visitors will be aware that the political and security situation in the Middle East can be volatile. While the British Institute in Amman has rarely had any specific security problems, it is important that sensible precautions are taken. Please check Foreign Office travel advice for details of the current situation.

Visitors are reminded to dress and behave appropriately, both when out and when within the working areas of the Institute. The advice of the British Embassy is to avoid large crowds, especially after the mid-day prayers on Fridays. Because of this we suggest you avoid downtown Amman around the middle of the day on Fridays. We also recommend against women taking taxis by themselves late at night. If you have any questions about where it may be inadvisable to go, or what might constitute appropriate dress, please do not hesitate to check with staff or other long-term residents.

Guests will be given a key to the front gate and a swipe card for common access doors for a 10JD deposit, refundable on departure. Please make sure that you close doors properly when entering and leaving the building.

Small valuables can be placed in the office safe (during working hours). Note that we take no responsibility for items left in rooms or in the safe in case of theft. Also please note that, except by prior arrangement, items cannot be removed from the safe except during working hours.

Unless hired out, all BI-Amman vehicles with distinguishing plates (yellow strip to the side) must not be left parked outside the Institute for more than a few minutes and must always be left overnight in one of the two drives. The building's outside lights go on automatically after dark.

Please keep alert for strangers hanging around the building, or for unidentified bags lying around. Report anything you are suspicious of to a member of staff. In an emergency contact the Embassy security staff (British Embassy Security: 5909200. Hasan al-Ajrami: 0795501834)

Local Facilities

Groceries

The closest facilities to the Institute include a supermarket, *Farah wa Shahad*, a small corner shop, a dry cleaners and a pharmacy. These are a five minute walk away when you turn left upon exiting the Institute main gate. Continuing along the street and to the bottom of this hill in the same direction, Suq as-Sultan is now a well developed strip of stores selling bread, groceries, fruit and vegetables, etc. You can also find an internet café, a money exchanger and more pharmacies. The walk to Suq as-Sultan takes about 20 minutes to half an hour.

Closer to the Institute is a shopping area behind University Street, which can be reached by turning right upon exiting the main gate, turning right again at the corner, and then finally turning right again at the end of the road/bottom of the hill. Although this walk is much shorter (the walk down takes only about 5-10 minutes), be aware that this hill is extremely steep and a taxi may be required for the climb back up (easily found around the University Street area).

The closest large supermarket is *C-Town* in the Amman Mall by Jubilee (Al-Waha) circle, where you can also find an off-licence. Other supermarkets include *Safeway* in Shmeisani (open 24 hrs), Carrefour in City Mall, and *Cozmo* in *Sweifieh* by 7th Circle, while Mecca Mall (Mecca Street) has a wide range of stores, a multiplex cinema and a *Miles* supermarket that is very useful for imported goods. Shops generally open at 9am and shut c. 9pm, but many close for a period in the afternoon (especially in Sweifieh). Some shops close on Fridays.

Money

There are many cash machines (ATMs) in Amman, with the closest on University Street and Medina Street. Travellers' cheques can be cashed at the Housing Bank on Jubaiha High Street (Sun-Thurs 8.30am-12.30pm). They may wish to see receipts of purchase for your travellers' cheques. Explore alternatives before relying on travellers' cheques. Western Union money transfer outlets may be found across from the main gate of the university and in Suq as-Sultan.

Snacks/Take Away

There are many restaurants and take away food outlets in Amman. Suq as-Sultan has a variety of falafel and shawerma outlets and one of the best pizza places, *Pizza Al Reef*, is on Medina Street

down by Jubilee circle (no delivery unfortunately). Fast food outlets abound; many, including *Burger King*, *McDonald's*, and the *Pizza Company*, can be found opposite the University of Jordan down on University Street. This area also has a number of inexpensive but good quality snack options, including a *Lebnani Snack* and *Beadro's Ice Cream and Donuts* (before University Street when coming from the Institute, next to the Golden Sands hotel). Around the corner, near the northern gate of Jordan University in Jubaiha, there are many juice bars, coffee shops, and inexpensive food options, the best of which include the Yemeni *Bab al Yemen* and the Turkish *Istanbul*.

Farther afield, *Reem*, on 2nd circle, is considered one of the best shawerma stops in town, although for mana'ousheh (bread based pastries with various fillings and toppings), go around the corner to *B* (across from the *Belle Vue* hotel).

Dining Out

Nearby Arabic restaurants include *Reem Al Bawadi* (good arguileh, 065515419), *Al bal* on University Street and the "Windmill" (aka *Tawaheen Al Hawa*, serves alcohol) on Jubilee circle. *Al Quds* restaurant, downtown, serves cheap and tasty Jordanian dishes such as maqlouba, kebseh, and mansaf.

For more upmarket fare, *Fakhr el Din* between 1st and 2nd Circle (064652399) has been consistently voted the best restaurant in Amman. The *Wild Jordan Café*, off Rainbow street near 1st circle, is under the same ownership. The Romero Group operates several trendy restaurant/bars in Amman and the surrounding area (www.romero-jordan.com). For Italian food *Romero's* (064644227) opposite the Inter-Continental hotel near 3rd circle is highly recommended. The *Living Room* in the same area has a broad menu, a cosy atmosphere, and good bar offerings.

The Howard Johnson Al Qasr in Shmeisani has several good food outlets including its top floor *Vinaigrette* (065620528) which serves sushi and salads. *Whispers* in Shmeisani and *Tche tche*, with locations in Abdoun and on Rainbow Street, offer wide-ranging menus with sandwiches, pastas, salads, pizzas, etc.

Coffee and Sweets

For coffee, cappuccinos and the like there is a *Gloria Jean's* on University Street opposite the main gate, *In-House Coffee* (in Swefieh behind Zara), *Books@Cafe* (064650457, also a bookshop, club and bar) off Rainbow Street (1st Circle), the *Wild Jordan Café* (mentioned above) and the *Blue Fig* (which

also does good food and has live music at night) in Abdoun. *Crumbs* in Abdoun has good coffee and European style pastries. For good Arabic pastries, *Habibeh* or *Jabri* are the best, although there are many small sweets shops around the downtown area.

Nightlife

For nightlife the best clubs are currently considered to be *Nai* (064666140, Howard Johnson Al Qasr), *Harir* in Abdoun and *Cube* near 2nd circle (064639197, attached to the Shepherd hotel, with 80s-themed Wednesdays). There are also several Irish pubs such as the *Big Fellow Irish Pub* (5934766) in the Sheraton, Abdoun. Check the website of Romero Events (see above) for special party events in Wadi Rum, Aqaba and the Citadel.

Cultural Activities

The *King Hussein Cultural Center*, in downtown Amman, hosts a wide variety of cultural events, including theatre, dance, music, film, and comedy, among others (<http://www.pacjo.org/default.asp>). Magazines and booklets like *Jordan Today* carry listings for forthcoming events and festivals.

Music

Canvas (064632211), across from the National Museum of Art in Jebel Webdeh, is a restaurant/bar with live jazz every Tuesday evening. The restaurant *Marsa Beirut* (065777222) on Mecca Street frequently hosts live music as well.

Art

Jordan National Gallery of Fine Art holds a permanent collection and changing exhibits featuring regional and Jordanian contemporary art and sculpture (06 4630128, open daily except Tuesday 9am-5pm, 1JD).

Darat al-Funun, in Jebel Webdeh just up the hill from downtown and the King Hussein mosque, is one of the best-known and most popular art galleries in Amman. It is housed in three 1920s villas and hosts regular exhibitions of new and upcoming artists from the region and abroad (06 4643251, open daily except Friday 10am-7pm, Thurs 8pm; check the website for current information: <http://daratalfunun.org>). Another leading gallery is the *Orfali* in Um Utheina, which also offers classes, music, and poetry events (551 0603, 552 6932 ; <http://www.orfali.net/>).

Film

The *Royal Film Commission* has regular screenings of local and foreign films at its location just off of Rainbow Street (<http://www.film.jo>). There are also popular cinemas in City Mall (mostly in English with Arabic subtitles) and Mecca Mall (mostly in Arabic, some English with subtitles).

Outdoor Activities

Biking is becoming an increasingly popular weekend activity in Jordan, and groups like *Cycle Jordan* (0785552525; <http://cycling-jordan.com>) and *Bike Rush* (0799454586) offer weekly day excursions for all levels of fitness.

Places of Interest

- Downtown (*Al-balad*) - apart from the variety of malls that are springing up all over Amman, the area around the Hussein mosque is the main bazaar area. To the east is *Suq as-Sukar* (Sugar Market). To the south is King Talal Street and Saqf Sayl (roof of the stream) full of stores selling household goods, and further on the main fruit and vegetable market. The Gold Suq is in nearby King Faisal Street to the north-west.
- Amman Citadel - (Jebel Al-Qal'a, overlooking downtown) Citadel hill has been settled by humans since Paleolithic times. Most of the buildings from the Roman, Byzantine and Islamic periods are now rubble, but you can still see a huge Umayyad palace and the Roman Temple of Hercules. Here too is the Jordanian Archaeological Museum (daily except Fri 8am-6pm, (winter 5pm) Fri 8am-4pm; 2JD) which houses collections from the Neolithic, Bronze and Iron Age, Hellenistic, Byzantine periods and a less chronological collection of Nabatean and Islamic art.
- Roman Theatre - (downtown, daily 7am to sunset) cut into the side of a hill that was once a cemetery, during the 2nd century AD in the reign of Emperor Marcus Aurelius for an audience of up to 6000 people, is the most impressive remnant of the Roman city of Philadelphia. There are two small museums by the stage: Folklore Museum and Museum of Popular Traditions (both open daily 9am-5pm, Fri 10am-4pm: 1JD)

- Abdali – The place to take service taxis to Syria or Lebanon. There is also a Friday market selling second-hand clothes (more second-hand clothes stores can be found behind 2nd circle), as well as fresh fruit and vegetables.

Travel

Travel around Amman is easy, yellow taxis which all use meters perhaps being the simplest method. It is easy to find one, just walk from the institute building to any of the main streets nearby. Taxis available for hire will often hoot as they drive past.

Travelling further afield is also relatively easy and there are a number of choices, including car hire, taxis, service taxis and buses. Buses and service taxis to the north of Jordan (Jerash, Ajloun, Irbid, etc.) depart from the new bus station Tabarbour in North Amman and not from Abdali as many guidebooks indicate. To travel to Petra and Aqaba, we recommend the JETT buses that leave from Abdali. To buy a ticket/reserve a place on a JETT bus, you need to go in person to the booking office with proof of identity. Other buses and service taxis to multiple destinations in the south of Jordan depart from Al Mu'jama' al Janoubi.

We can supply names of reliable taxi drivers for you to arrange special trips and especially taxi rides to the airport in the middle of the night. There is an airport bus that leaves from the new bus station in Tareq and which only costs 2 JD and a Royal Jordanian bus service from 7th Circle.

Health and Safety

Immunization: Make sure you have all the necessary immunization before you come out. Explain where you will be working and visiting. Archaeologists working in the UK or the Levant should always keep their anti tetanus up to date.

Drinking water: We recommend that you don't drink the tap water in Amman. As the supply has become more restricted the quality has declined. Tap water is fine if boiled for tea, coffee and cooking, and is OK for brushing teeth, washing fruit, etc. There is a drinking water supply in the kitchen and another in the hostel, with bottles and jugs of drinking water kept in the kitchen fridge.

Food safety: There is an occasional risk of food poisoning, perhaps mostly from roadside stalls. If you are worried ask staff for advice. Do make sure you thoroughly wash or peel fruit and vegetables. Perhaps the most important precaution you can take is to be scrupulous in your personal hygiene.

Driving: Most of the rules regarding driving are the same as in the UK. Where one is fitted you should always wear your seatbelt. Don't drink and drive. The reasons that have persuaded most people that these are sensible precautions in the UK apply doubly in Amman. In addition the police will stop you if they see you with no seatbelt on. Police speed traps are frequent and fines are on-the-spot. Speed traffic cameras are becoming increasingly common in Amman, especially in tunnels where the speed limit is often 50 km/hour.

Risk assessment: All fieldwork should be conducted within the framework of a proper Risk Assessment. In most cases this is best done within the framework of projects base University Health and Safety system.

Departure

Please strip the sheets off your bed at the end of your stay so that the cleaner knows you have gone. You will also need to return your swipe card and keys to the Administrator in order to get your 10JD deposit refunded

Payment of bills

All bills should be paid during office hours. If this is impossible please arrange an alternative with staff at least one day in advance. Payment should preferably be in JD cash. A handling fee will be charged for any bills settled in any other currency. At present this is JD 5 for accounts under JD100 and 2.5% of the bill for amounts over JD100.

Payment by Credit Card

Payment by debit or credit card (Visa/Delta/Eurocard/Mastercard/Maestro/Solo/JCB) is possible during office hours. A transaction fee applies which will vary depending on the card used.

If you think you need to see a doctor

During office hours and for non-urgent cases, please ask a member of staff for advice and assistance. Outside office hours and for emergencies, we recommend that, in the first instance, you visit an emergency clinic at either the *Al-Isra' Hospital* (tel: 5300300), close by on University Street, or the *Palestine Hospital* (tel.: 5607071), which is near to the *Marriot Hotel* on 'Interior Circle'. They are friendly and efficient and can assess you quickly. Charges are reasonable and payment is made on the spot. If you are alone and do not feel well enough to drive or wait for a taxi from the street, either call one of our recommended taxi drivers to take you (e.g. Osama Dassouqi at: 0777826492) or call a member of staff: Carol (0775334437) or Nadja (0796762814). For severe medical emergencies dial 193 for an ambulance. Always ensure you have adequate medical insurance cover.

There is excellent availability of medication at local pharmacies and it is possible to purchase medication that would normally require a prescription in the UK. The closest pharmacy to the Institute is next to *Farah wa Shahad* supermarket (*Malhas Pharmacy*).

Charges

Service		GBP	JD
Accommodation			
<i>Salaried</i>			
Short stay	per night	25	
Long stay (30 days and over)	per night	20	
<i>Unwaged</i>			
Short stay	per night	18	
Long stay (30 days and over)	per night	15	
Breakfast (visitors)			3.000
Drinks			
Beer	can		2.500
Soft Drink (Pepsi, 7Up, Mirinda)	can		0.350
Soda/Tonic/Bitter Lemon	can		0.550
Computer charges			
A4 Xerox	per copy		0.050
<i>Local university students</i>	per copy		0.020
A3 Xerox	per copy		0.100
Printing b/w (A4)	per sheet		0.100
Printing colour (A4)	per sheet		1.000
Printing colour (A3)	per sheet		2.000
A4 Transparency	per sheet		0.500
Scanning (A4)	per sheet		0.100
CD (blank)	1		1.000
DVD (blank)	1		1.500
Wireless Internet Access	no charge		no charge

Graphics computer, short term	per hour, after first half hour		1.000
Telephone			
Local	per min		---
Arab states and Israel	per min		1.500
Europe, Cyprus, Turkey	per min		2.500
Rest of world	per min		2.750
Fax (as above plus 1JD)			
Washing Machine	per load		2.000

All overnight stays include breakfast.

There is an additional charge of £2 for those staying only one night.

For the hire of field equipment please ask a member of staff.

Useful Contacts

BI-Amman:	Tel: +962 (0)65341317 Fax: +962 (0)65337197	info@bi-amman.org.uk
CBRL London:	+44 (0)2079695296	cbrl@britac.ac.uk
Kenyon Institute:	+ 972 (0) 2 582 8101	info@kenyon-institute.org.uk
Damascus Office:	+963 (0)11 331 7147	alex.bellem@bi-a Calls to landlines in Amman are free from any institute phone. mman.org.uk
Airport:	06 4453307	http://www.amman-airport.com/
British Airways:	06 5828801	
BMI:	06 5548951	
Lufthansa:	06 5200180	
RJ Head Office:	06 5202000	AMMDDRJ@rj.com
RJ 7 th Circle Sales Office:	5100000	cty@rj.com
Dept. of Antiquities:	06 4644336	doa@nic.net.jo
Taxi Osama Dassouqi	0777826492	Available all the time, speaks English
Taxi Ahmed:	0795221998	(speaks English; weekends and out-of-office hours)

Taxi Kamal:	0795660104	(speaks English)
Taxi Abu Hassan:	0795687280	(speaks German)
Royal Cultural Centre:	06 5661026	
British Council	06 4636147	www.britishcouncil.org.jo
IFPO	06 4611872	ifpo_amm@orange.jo
ACOR	06 5346117	acor@acorjordan.org
GPI/DEI	06 5342924	gpia@go.com.jo

Emergency Numbers

BI- Amman Director (Carol Palmer)	0775334437	
Administrator (Nadja Qaisi)	0796762814	
Capital Police	192	
Ambulance	193	
Fire Dept.	199	
Security Police	191	
British Embassy	5909200	

Calls to landlines within Amman are free from any institute phone. Don't forget to dial 9 first to get an external line. Outside Amman and for international calls as well as mobiles, please ask to use the office phone during working hours.

For all but the shortest term guests, we recommend that you purchase a Jordanian SIM card for use within in Jordan, which are widely available from mobile phone outlets.